

July 2019

www.townandcountry.org  
(800) 872-6358  
Insured by NCUA



We are opening a third location in Minot this Fall near the Dakota Square Mall. The new location will include lobby and drive-thru hours, as well as a 24-hour ATM.

“The Minot community has supported us for over 80 years,” said Jeremiah Kossen, President/CEO. “This third location allows us to give back to our members in that area with increased convenience combined with the exceptional service and meaningful value we’re known for.”

**OUR OFFICES  
WILL BE CLOSED:  
INDEPENDENCE DAY  
THURSDAY, JULY 4**

**LABOR DAY  
MONDAY, SEPTEMBER 2**

**SAVE THE DATES!  
KENMARE BBQ AT THE PARK  
WEDNESDAY, JULY 10  
11:30 - 1 p.m.**

**MINOT CLUB 55 PICNIC  
THURSDAY, JULY 18  
12 Noon - 1 p.m.  
Scandinavian Heritage Park  
Call (800) 872-6358 to RSVP**

**STATE FAIR DIAPER DERBY  
TUESDAY, JULY 23 at 1 p.m.**

**MEMBER APPRECIATION  
AT THE FM REDHAWKS  
TUESDAY, JULY 30**

Stop by any Fargo-area TCCU to pick up your free tickets.

**FARGO BACK TO SCHOOL  
PARTY & SUPPLY DRIVE  
TUESDAY, AUGUST 6  
11:30 - 1 p.m.**

**MINOT BACK TO SCHOOL  
PARTY & FILL THE BUS  
THURSDAY, AUGUST 8  
11:30 - 1 p.m.**

**STANLEY TACO IN A BAG  
THURSDAY, AUGUST 29  
11:30 - 1 p.m.**

Follow us on Facebook or Instagram to stay up to date on events!



## TOWN & COUNTRY NAMED ONE OF THE TOP 200 HEALTHIEST CREDIT UNIONS IN AMERICA

Town & Country Credit Union was recently named one of the Top 200 Healthiest Credit Unions in America; the only credit union in either Fargo or Minot to be included.

“While many other credit unions are losing members, Town & Country is growing. This recognition showcases what we already know – Town & Country Credit Union is healthy and thriving, and our members want to be a part of that,” said Jeremiah Kossen, President/CEO.

DepositAccounts.com evaluates the financial health of over 10,000 banks and credit unions in the United States once per quarter. Each institution is graded on a number of

factors including capitalization, deposit growth and loan-to-reserve ratios. Town & Country Credit Union received a ranking of #37 out of 200 in the Top Healthiest Credit Unions list, the highest ranking of any North Dakota credit union.

“By maintaining a healthy financial standing, we’re not only able to provide more meaningful value to our members in the form of better rates, cash back and rewards, but also positively impact the communities we serve through charitable giving,” said Kossen.



## WIN ND STATE FAIR TICKETS!

HOW TO GET ENTERED\*:

1. Create a free account at <https://tccu.learnbanzai.com>.
2. Complete one course of your choosing – Junior (designed for ages 8-12), Teen (13-17), Plus (18+)
3. That’s it!
4. Earn 1 bonus entry by posting on the Town & Country Facebook page to let us know what you thought!

Do you want to see Tim McGraw, Rascal Flatts and more this year on us? You could get entered to win just that – two standing room Country Showpasses for the North Dakota State Fair in Minot! All you have to do is try out Banzai, our new, free, online financial education tool, before July 12.

We’ll draw one winner on Friday, July 12 and the winner will be notified via email.

\*Visit [townandcountry.org/contest-rules](http://townandcountry.org/contest-rules) for additional rules and restrictions. No purchase necessary. Membership not required to enter.

### WHAT IS BANZAI?

Banzai has been offering financial education successfully in schools for years. Now, they’ve expanded their offerings to all ages and brought it right to your device thanks to a sponsorship from Town & Country Credit Union.

In addition to the three interactive courses which will teach you how to make good

choices, manage your budget and hit savings goals, there is also a library full of trusted content on topics from retirement to budgeting to improving your credit.

Try it out today at [tccu.learnbanzai.com](http://tccu.learnbanzai.com). You do not need to be a member to access these resources, so feel free to share them with friends and family! Happy learning!



# TOWN & COUNTRY EMPLOYEE UPDATES

## VOLTZ AND SUNDSBAK PROMOTED



Matt Voltz was recently promoted to Assistant Vice President, Member Services. “Member services is the heart of what we do here at Town & Country,” said Matt. “I’m excited to work with the teams at our six local branches to expand our great member service in the Fargo area.”

In his new role, he will continue to lead the credit union’s Contact Center along with managing the day-to-day operations of our Fargo locations. In this position, Matt will be responsible for providing leadership and guidance to branch level management.



Ashley Sundsbak has been promoted to Plastics Specialist. Ashley joined Town & Country nearly 13 years ago and most recently served as a Member Service Associate. She brings experience in new accounts, IRAs, Health Savings Accounts, and Visa® products to her new role.

As Plastics Specialist, Ashley focuses on the Visa® portfolio. She manages the Visa® credit card program, opens new cards and assists members with any card issues.

## GREEN NAMED VP OF SOURIS VALLEY UNITED WAY BOARD

Tammy Green was elected to the Souris Valley United Way Board of Directors in November 2018 and was recently elected as the Board Vice President. She will serve on the Board for a term of three years.

Tammy is the IT Operations Specialist based in our Minot Main location. She has 14 years of experience in IT and has been employed by Town & Country for the past five years.



## FAREWELL TO PAULA WAGNER



Paula Wagner has been helping members achieve their financial goals for over 18 years! Paula was hired as a Financial Services Officer and has been a valued member of the credit union team since the very start.

Most recently, she served as branch manager and certified financial counselor at the Fargo 25th Street location. She helped members with personal loans, credit cards, home equity lines of credit and much more.

In retirement, Paula is looking forward to spending more quality time with her family and friends and migrating to a warmer climate during the winter months. We wish Paula well on her next adventure!

## SILVERTHORN JOINS CREDIT UNIONS UNITED CHAPTER BOARD

Stephanie Silverthorn was elected to the Credit Unions United Chapter Board of Directors in Minot.

The Credit Unions United Chapter is a membership organization made up of employees from seven credit unions within the Minot area. Their goal is to serve the area through community service projects and to provide opportunities for financial literacy education, while growing credit union awareness.

Stephanie is the Director of Human Resources based in the Minot Main location and has been employed at Town & Country for the past five years.



# maximize your money

Upgrade to a Premium Money Market

Average Daily Balance	APY*
\$25,000 - \$99,999.99	0.50%
\$100,000 - \$249,999.99	0.75%
\$250,000 +	1.15%

No Minimum Balance Fee. No Monthly Fee.  
Just Higher Earnings.



\*APY = Annual Percentage Yield.  
Rates accurate as of 7/1/19 and are subject to change.



## INTRODUCING MEDICARE MINUTE

Agent Keith Hanson with Town & Country Insurance Agency presents a series of free, 30-minute educational sessions designed to get you up to speed on all things Medicare.

Upcoming sessions include:

- **Tuesday, July 23:** Medicare Enrollment, Election Periods and Late Enrollment Penalties
- **Tuesday, August 20:** Medigaps
- **Tuesday, September 17:** Fall Open Enrollment Period

All sessions are held at the Minot main Town & Country Credit Union office at 10 a.m. Call 701-420-6650 to RSVP. If you’re 60 or older, you don’t want to miss this important information.

